

## QUALITY POLICY

### 1. PURPOSE AND SCOPE

- 1.1 As an operator and developer of world's best practice geological repositories and circular economy solutions, and provider of innovative and professional environmental services, high quality systems, processes, culture and people are critical to the success of Tellus Holdings Ltd and its related bodies corporate ("Tellus", and each, a "Company").
- 1.2 Tellus strives to ensure that quality is integral in its way of working as it meets stakeholder and regulatory expectations. It recognises that providing an excellent and consistent, service and experience for its stakeholders positively impacts on Tellus' sustainability, reputation and compliance status.
- 1.3 This Quality Policy (the "Policy") applies to the activities of Tellus and the people associated with each Company. This includes employees, directors, visitors, consultants and contractors. Tellus shall ensure that this Policy is communicated and understood throughout each Company and is available for access to relevant interested parties, as appropriate.

### 2. POLICY STATEMENT

Tellus is committed to:

- (a) As a minimum, complying with applicable legislation, regulations, approvals and licences, and monitoring relevant legislation for changes and the requirements of AS/NZS ISO 9001:2015 (Quality Management Systems). Tellus' leadership regards compliance as a starting point; Tellus' ethical obligations and its desire to create respectful, healthy and sustainable relationships with all of its stakeholders are also of prime importance, and must be taken into account in decision-making.
- (b) Providing leadership that displays behaviour consistent with this Policy.
- (c) Encouraging a culture amongst all directors, employees and contractors consistent with this Policy: in particular, all directors and employees have an important role in embedding a culture of quality, excellence and continual improvement, just as they have an important role in embedding a culture of safety, environmental protection and sustainability.
- (d) Ensuring that Tellus' management system supports the strategic direction and purpose of Tellus.
- (e) Continually improving the governance and the performance of our management system, for example through early identification of opportunities for improvement, risk-based thinking, science-based decisions, and the Plan, Do Check, Act process which underpins our management system. The Chief Executive Officer is committed to providing resources essential to the implementation, training and governance of the management system.
- (f) Determining and meeting the expectations of relevant stakeholders, in particular recognising the need to maintain client satisfaction through clear and honest communication and polite, efficient and professional customer service. and striving to keep alignment with Tellus' core values.
- (g) Providing Tellus' stakeholders with the utmost confidence in its ability to meet their needs by supplying a service that meets or exceeds their expectations.
- (h) Minimising non-conformances, through the implementation of procedures and resourcing to take appropriate corrective and preventative actions.
- (i) Continuous improvement of staff training and staff satisfaction.

### 3. QUESTIONS

- 3.1 For questions about the operation of this Policy, please contact Tellus' Company Secretary.

**Approved by :** Nathaniel Smith, CEO